



Quality Policy

Boss Contracts Ltd provides a full service for the civil engineering sector of the construction industry, specialising in such projects as reinforced concrete structures, groundwork's, infrastructure and earthworks. With our associated companies, Boss Contracts Ltd is able to offer a one-stopshop in these projects, covering all aspects of the necessary environmental and construction phases. This involves ensuring the Clients specifications and operational needs are met through interpreting the Client's brief to Boss Contracts Ltd methods of construction.

Clients include Major Contractors and Government Agencies, Local Authorities, Health Authorities and Educational Establishments, as well as many commercial and leisure organisations.

Boss Contracts Ltd recognises the importance of a reliable standard of workmanship and service allied to regular inspections to confirm that work has been carried out in accordance with the requirements of the project specification and in the approved safe manner, meeting our health & safety requirements.

The quality objectives of Boss Contracts Ltd therefore include:

- a) Achievement of, and compliance with, relevant statutory and safety Regulations.
- b) Achievement and maintenance of a level of quality, which enhances Boss Contracts Ltd reputation with its Clients and Main Contractors.
- c) All endeavours to maximise customer satisfaction with the services provided by Boss Contracts Ltd.

Boss Contracts Ltd has a policy of continual improvement of both its products and services as well as ensuring that it understands the Customers needs, both now and for the future. The Business & Quality Management System is reviewed regularly and records of the reviews are maintained.

Sign: _____

Review Date: 28/02/2011

Aurel Lupsa
Director
Boss Contracts Ltd